



Office Oracle
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TERMS AND CONDITIONS

1. Overview

Application Your acceptance of the Products shall be deemed to constitute acceptance of these Terms. Full T&C's are available at any time. This is used as a brief overview.

2. Orders

Order By Online @ www.office-oracle.com or by phone on 02080903300 lines are open Monday to Friday 7.30am to 6.00pm. For next day delivery orders must be placed before 5:00pm. Orders will receive fast free next day delivery. By placing an order, you agree to the full T&C's for Office Oracle LTD.

3. Delivery

Items in stock will be delivered the next working day. Furniture / Special items delivery date will be agreed. Deliveries are next working day. Delivery times are 8am – 5:30pm and a signature is required.

4. Payment

We offer 30 days credit accounts, please apply to finance@office-oracle.com or Account manager, accept; BAC, Cheques, Debit & credit cards, or Cash. Don't accept; American Express. Direct debit collection can be arranged.

5. Returns

Return items within a 21-day period of the date the order was placed for a full credit. Please contact your account manager or office to arrange. After the 21-day threshold, you will only receive a partial credit of the original item value. Must be returned in the condition they were originally supplied. Special items are non-returnable however you will be reminded at point of order. We do not offer cash refunds on credits or overpayments. We only give credit to use against future purchases.

6. Damages Missing or Faulty Items

Please contact us within 24 hours of your delivery on 02080903300.

7. Warranty

All products purchased through Office Oracle hold manufacturer's warranty or guarantee. Office Oracle will not be liable for the warranty or guarantees. These will solely sit with the manufacturer.

8. Liability

Nothing in these Terms shall exclude or limit Office Oracle liability for fraud or for death or personal injury caused by its negligence or any other liability to the extent that the same may not be excluded or limited as a matter of law.

9. General

Office Oracle shall not be liable to you for any loss or damage which you might suffer arising from Office Oracle delay in fulfilling or failure to fulfil any of its obligations under these Terms.

10. Defined Terms

"Office Oracle" means Office Oracle LTD; whose head office is at Unit 1 Meridian Trading Estate London SE7 7SF.
"Terms" means these terms and conditions of sale. "Products" means any products listed in this catalogue for which you place an order which is accepted by you the customer.

11. Pricing

"Office Oracle" have the right to raise pricing with good reason, the product pricing controlled by currency fluctuations and market demand. We will communicate any price increases where necessary.